

Department of Counseling

Counseling Program Student Handbook



August 2020 - July 2021

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WELCOME

Welcome to the John Carroll University Department of Counseling. We are pleased and honored that you have chosen to join us as you begin this important part of your journey to becoming a counselor.

The profession upon which you embark is a noble, challenging, and rewarding one. You will wear many hats: catalyst, advocate, facilitator, encourager, and teacher. You will work with people whose abilities, cultures, beliefs, and values may be different from your own. As a counselor you will connect with what you do have in common -- your humanity.

As you will discover over the course of your studies, when another human being entrusts you with his or her secrets, fears, frustrations, and joys it is an honor. And you both will be transformed in the process.

Today, you are taking the necessary first steps to acquire the knowledge and develop the skills needed to be an effective, competent counselor. But there's more. A former member of our campus community, the late Reverend Howard Gray, S.J., reminds us that Jesuit education is structured "to find meaning, to let meaning touch the heart, and to commit oneself through one's professional competence to appropriate action for justice." In the end, it is our hope that you will become people who lead and serve others.

We look forward to working with you in the days ahead. May your studies and interactions with faculty, fellow classmates, and clients help you find meaning and clarify your role as a counselor who brings hope, justice, and healing to others.

COUNSELING PROGRAM OVERVIEW

Graduate Studies Educational Philosophy and University Mission Statement

The educational philosophy of Graduate Studies in the College of Arts & Science at John Carroll University is congruent with the fundamental doctrine of the University's Jesuit mission. The mission statement for the University is as follows: As a Jesuit Catholic university, John Carroll inspires individuals to excel in learning, leadership, and service in the region and in the world.

Counseling Program Mission Statement

The mission of the John Carroll University counseling program is to create professional clinical mental health and school counselors who embody the Jesuit ideal of *persons for others* and *leaders in service*. The program strives to offer a broad-based education that will prepare students to become competent and effective counselors who are also leaders and advocates. In addition, the program promotes awareness and understanding of our multicultural, pluralistic, and highly technological society. Finally, the program promotes commitment to the counseling profession through involvement in professional counseling organizations and other activities which encourage professional identity as a counselor.

Counseling Program Goals

- Offer a broad-based education that will prepare students to become competent and effective professional counselors who are advocates, consultants and helpers.
- Ensure awareness and understanding of multicultural issues, and instill mindfulness about the evolving pluralistic and technological nature of our society.
- Promote commitment to the counseling profession through involvement in professional counseling organizations and in other activities that encourage professional identity as a counselor.

Counseling Program Objectives

After completing this program, the student will be able to:

1. Demonstrate an understanding of the major principles of research design and program evaluation. Evaluate research reports for methodological and statistical appropriateness. (CG 509, CG 530)
2. Apply basic counseling and facilitative communication skills in individual and small group settings. (CG 500, CG 562 & CG 535, CG 591/592, CG 596/CG598)
3. Demonstrate an understanding of counseling theories, and evidence-based counseling approaches. Appropriately apply various theoretical approaches when working with clients and/or students. (CG 514, CG 561, CG 591/592, CG 596/CG598)
4. Demonstrate understanding of the psychosocial foundations of human development, behavior and learning, and apply that knowledge when working with clients and/or students. (CG 505, CG 591/592, CG 596/CG598)
5. Counsel and advocate for individuals from diverse social, cultural, sexual orientation and economic backgrounds with an awareness of how discrimination and societal expectations can impact healthy psychological development and the counseling process. (CG 500, CG 563, CG 591/592, CG 596/CG598)
6. Demonstrate knowledge of group process and procedures by describing and analyzing group process, and by applying basic techniques of group counseling. (CG 535, CG 591/592, CG 596/CG598)
7. Conduct a developmentally appropriate career exploration and assessment that demonstrates an understanding of career development theory and the career counseling process. (CG 531, CG 591/592, CG 596/CG598)
8. Demonstrate the ability to select and evaluate assessment instruments for possible use with clients and/or students. (CG 530, CG 591/592, CG 596/CG598)
9. Model legal and ethical understanding of the ASCA or ACA ethical standards. Demonstrate knowledge of the appropriate ethical code and of the ethical decision making process. (CG 500,

CG 591/592, CG 596/CG598)

Counseling Program Objectives: Clinical Mental Health Counseling

After completing this program, the student will be able to:

1. Identify as a clinical mental health counselor who is knowledgeable about the history and development of the clinical mental health counseling profession, is aware of the challenges facing the profession, and is prepared to advocate for the profession. (CG 500, CG 573, CG 592, CG 596)
2. Assess, evaluate, and diagnose clients using assessment instruments and the DSM-5. (CG 571, CG 572, CG 573, CG 574, CG 592, CG 596)
3. Determine, based on the assessment and diagnosis, an appropriate treatment plan for clients. (CG 514, CG 573, CG 574, CG 592, CG 596)
4. Implement interventions and treatment plan, and continuously assess the effectiveness of the intervention. (CG 574, CG 592, CG 596)

Counseling Program Objectives: School Counseling

After completing this program, the student will be able to:

1. Identify as a school counselor who is knowledgeable about the history and development of the school counseling profession, is aware of the challenges facing the profession and is prepared to advocate for the profession. (CG 500 & CG 501)
2. Plan a developmentally appropriate school-counseling program that supports academic, personal/social, and career development. The program should be modeled on the ASCA standards and should take into consideration the specific needs of a particular school setting. (CG 501, CG 538, CG 591, CG 598)
3. Communicate, collaborate and consult with school age students, their families, school staff, and community agency representatives to promote a safe, healthy, and effective learning environment. (CG 501, CG 538, CG 591, CG 598)
4. Implement a system of on-going program evaluation by establishing a framework for record-keeping and continuous feedback from program stakeholders. (CG 538, CG 591, CG 598)

Counseling Program Administrative Objectives

Striving for educational excellence, the Department Chair, faculty, and professional staff have established the following administrative objectives for the Counseling Program:

1. Maintain CACREP, and the State of Ohio Counselor, Social Worker and Marriage and Family Therapist Board and the Ohio Department of Counseling approval.

2. Encourage contributions to the counseling profession through faculty research.
3. Remain steadfast in efforts to promote diversity in the faculty as well as in the student population.
4. Evaluate all aspects of the program on a regular basis and use the results of these evaluations to strengthen the program.
5. Ensure the availability of field placement sites and encourage job placements for program graduates by creating and maintaining positive relationships with local agencies, schools and school districts.

Counseling Program Expectations for Student Attitude & Conduct

The highly interpersonal nature of the counseling profession, and the potential for ineffective counseling and even client harm, requires students to begin developing the qualities of an effective counselor from the moment they enter the program. This means that students will be expected to follow the *ACA Code of Ethics* and remain open to receiving feedback about their professionalism, interpersonal appropriateness, and academic preparation. Faculty or site-supervisors may provide this feedback. Students will also be called upon to participate in a process of self-reflection that may include sharing information about themselves in the classroom or written assignments, participating in targeted counseling sessions, sometimes with a peer, and reflecting on how their upbringing and experience may impact their counseling effectiveness. Throughout this process students are held to all of the stated policies in the *Graduate Bulletin* including those regarding plagiarism and academic dishonesty.

Core Program Faculty

Paula Britton, Ph.D., PCC-S Professor
Clinical Mental Health Counseling Internship & Practicum
Coordinator pbritton@jcu.edu

Dr. Britton received a Ph.D. in Counseling Psychology and a M.A. in Counselor Education from the University of Akron. She is Professional Clinical Counselor, a psychologist, and a National Certified Counselor. Dr. Britton has extensive experience within the field and is active in consulting, clinical practice, scholarly research, and publishing. Dr. Britton is involved in many professional organizations. Her areas of professional expertise include counselor supervision, HIV/AIDS, and complementary and alternative therapies.

Nathan Gehlert, Ph.D.
Associate Professor
Chair, Department of Counseling
ngehlert@jcu.edu

Dr. Gehlert received his Ph.D. from Loyola University Maryland where he was awarded the Barry K. Estadt Medal for excellence as a clinician, teacher, supervisor, and researcher. He keeps an active research agenda in the areas of couple's therapy, personality theory, and the psychology of religion and spirituality. Dr. Gehlert specializes in training counselor-trainees and health care

professionals in the use of Motivational Interviewing. Each summer, Dr. Gehlert lectures in Ho Chi Minh City, Vietnam, where he is active in the emerging fields of counseling and psychology. He serves as co-organizer of the annual Psychology Professional Development Workshops (PPDW), which are sponsored through collaboration between John Carroll and the Psychology and Education Scientific Association, Ho Chi Minh City. PPDW seeks to foster inter-cultural training and collaboration between leaders and learners from Vietnam and the United States. Dr. Gehlert is active in national and local professional organizations and presents frequently at conferences.

Staci Hayes, Ph.D.
Visiting Professor
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Dr. Hayes received her Ph.D. in Counseling Education and Supervision in 2019 from Kent State University where she taught classes in both Counseling and Human Development and Family Studies. She was honored with being awarded the Outstanding Adjunct Faculty Award from the Education Health and Human Services Department in 2019. Dr. Hayes is a licensed counselor and enjoys challenge and variety in her clinical work. Her clinical experience includes working with children, adolescents, families, career, college students, severe and persistent mental illness and forensic populations. She has also worked across four school districts as a school-based consultant.

Dr. Hayes is an active member of local and national counseling organizations. As a member of ACA, she enjoys ACES and is on the Awards and Emerging Leaders committees for AHC. Her research interests include accurately identifying and measuring the concepts of cognitive complexity and empathy.

Andrew Intagliata, Ph.D. LPC
Assistant Professor
aintagliata@jcu.edu

Dr. Intagliata is a proud three-time graduate of the University of Toledo. He received his Bachelor of Arts in Psychology, his Master of Arts in Counselor Education, and his Ph.D. in Counselor Education and Supervision. Dr. Intagliata is a Licensed Professional Counselor and Licensed School Counselor in the state of Ohio. He has experience working with adults and children, and most recently was the supervisor of a Children's Advocacy Center which offers counseling and other services to children who have experienced abuse. Dr. Intagliata enjoys teaching courses on legal, ethical, and professional issues; professional orientation; addiction knowledge and treatment; counseling children and adolescents; clinical diagnosis and psychopathology; and group counseling. His research interests are focused on sexual assault prevention, bystander intervention, sexual consent, and dual relationships. Dr. Intagliata has previously served as president of the Chi Sigma Iota, Alpha Omega Chapter. He was also a part of two different writing teams for the American Counseling Association Graduate Student National Ethics Competition. His master's level team took 1st place and his doctoral level team took 2nd place.

**Martina Moore, Ph.D., PCC, LICDC-CS, CEAP, SAP
Coordinator, Substance Use Disorders Concentration
mmoore@jcu.edu**

Dr. Moore received her Ph.D. in Counselor Education and Supervision from Walden University. She received her M.A. in counseling from John Carroll University, and her B.A. in psychology from Notre Dame College. Dr. Moore completed a two-year post-graduate program at the Gestalt Institute of Cleveland in the family and couples counseling specialization. Dr. Moore is a Licensed Professional Counselor, a Licensed Independent Chemical Dependency Counselor-Clinical Supervisor, a Certified Employee Assistance Professional, and a Substance Abuse Professional. Dr. Moore owns a treatment center with six locations in Ohio. She is active in the field as a consultant, advocate, and trainer. She has been an adjunct faculty member at the Gestalt Institute of Cleveland. Dr. Moore is involved in various organizations, including the Association of Humanistic Counseling and the American Counseling Association. Her areas of professional expertise include addictions, couples and families, and diversity issues in counseling.

**Logan R. Vess
lvess@jcu.edu**

Logan R. Vess is a graduate of East Tennessee State University where he received his B.S. in Sociology and Human Services and his M. A. in Counseling and is currently a doctoral candidate of Counselor Education and Supervision at Kent State University in Kent, Ohio. At John Carroll, Logan is a faculty member in the Counseling Department teaching Career Development and Vocational Appraisal, Group Procedures, Orientation to Counseling, as well as Ethics, Prevention and Intervention courses. Additionally, Logan serves as Assistant Director for Academic Internships at the Center for Career Services coordinating an internship program that oversees undergraduate elective internship courses as well as the Boler College of Business internship program. Previously, Logan has taught Foundations of Clinical Medicine courses at Northeast Ohio Medical University, and add class here? in the Higher Education Program at Kent State University. He has published articles in the Journal of Vocational Behavior, American Counseling Association VISTAS Online Journal, the Career Planning & Adult Development Journal, and the Family Journal. He has contributed book chapters to Contemporary Theories of Career Development: International Perspectives (Routledge), and A Comprehensive Guide to Career Assessment (NCDA). He has presented at various regional, national and international professional meetings.

Accreditation

John Carroll University is fully accredited by the North Central Association of Colleges and Secondary Schools. The Master's Degree in Clinical Mental Health Counseling is approved by the State of Ohio Counselor, Social Worker, and Marriage and Family Therapist Board, and accredited by the Council on Accreditation of Counseling and Related Educational Programs (CACREP). The School Counseling Program is accredited by the Council on Accreditation of Counseling and Related Educational Programs (CACREP) and is approved by the State of Ohio Department of Education.

Admission Requirements

Students applying for admission to either the Clinical Mental Health or School Counseling Program must have:

- An undergraduate degree together with advanced undergraduate coursework (12-18 semester hours) in the social and behavioral sciences, or teaching licensure is required. Applicants who do not have prerequisites for specific graduate courses will be required to make up deficiencies.
- An undergraduate cumulative GPA of at least 2.75 (4.0 scale).
- Two letters of recommendation from people familiar with the applicant's academic work, professional work, vocational commitment, and suitability for the role of counselor are required. Ideally, these letters will come from former professors and/or employers who can comment on the suitability of the applicant for graduate study.
- A letter of intent from the applicant outlining career objectives and goals. The letter should be 400-600 words in length. It will be evaluated for content and grammatical and mechanical correctness.
- Resume.
- Photograph.

Applicants must participate in an on-campus interview process that will include:

- An individual interview and/or a group interview

The on-campus group interviews are schedule during each semester. Applicants will be notified of the date when they apply. The letters of recommendation, letter of intention, and summary of experience should be submitted to the Office of Graduate Studies, College of Arts and Sciences.

No application will be evaluated until all of the materials listed above along with a Graduate Application form and appropriate official transcripts are submitted.

The Department of Counseling accepts applications for the Counseling Program on a rolling basis. For best consideration, applications should be received by May 1st for fall semester and February 1st for summer semester. Applicants applying for graduate assistant positions should submit all materials for admission by the February 1st deadline.

The application material will be evaluated by the admissions committee. Possessing the minimum admission requirements, e.g. a 2.75 GPA, does not guarantee admission to the Program.

Because of the interpersonal nature of the counseling profession, all students, even those applying as transient students, must be interviewed by a faculty member. Enrollment as a transient student is not guaranteed to all applicants. In addition, all students, including transient students, must meet all course prerequisites and must be eligible for enrollment in a master's program.

It should be noted that the program is not intended to supplant personal counseling.

Advisory Boards

The Counseling Program is advised by individuals involved in either school or clinical mental health counseling. Input from the Boards is used to inform the planning process of the Program and to ensure that the Program is meeting the needs of the areas school and agencies.

Minority Recruitment & Retention Policy

The Department of Counseling at John Carroll University values educating counselors, school psychologists, and health professionals who reflect the rich diversity of people in our country. In addition, the department recognizes there is a critical need in our nation's schools, mental health systems, and allied health programs for minority professionals. Toward this end, the department works actively to recruit minority students with academic and professional potential into its undergraduate and graduate programs. The department seeks to accomplish this by establishing effective strategies for reaching out to minorities and by providing a range of incentives to attract minority students. This policy supports the department's long term strategic goal of intensifying its commitment to increasing minority enrollment in undergraduate and graduate education programs.

The Department of Counseling at John Carroll University recognizes that to successfully prepare minority students for professional roles as counselors it has a responsibility that extends beyond recruitment. The department is committed to fostering minority student retention. The department seeks to achieve this goal by marshaling the human and financial resources necessary to facilitate this type of success.

Program Review & Evaluation Process

Evaluation is an integral component of the program. All plans, operations, procedures, and performances are systematically reviewed and evaluated at regular intervals by faculty and other professionals who are involved with the program. Students also participate in the evaluative process by completing questionnaires after each academic course and each clinical training experience. Current and former students' suggestions and comments about the program are welcomed on an informal basis as well, through communications with faculty members and/or the Department Chair. Finally, counseling professionals in the field—including school personnel, agency personnel and on-site supervisors—also contribute assessments of the program. All input and data collected from these varying sources—if found to be feasible—is examined, explored, and utilized to strengthen the program. Copies of these evaluations may be examined by contacting the Department Chair and making a request to do so.

COUNSELING COURSES & PROGRAMS OF STUDY

The counseling program contains two CACREP approved programs of study: Clinical Mental Health Counseling and School Counseling. While the programs are distinct, they do share many courses in common since both programs are accredited by CACREP, which requires all students to study the eight core counseling areas.

Counseling Courses

A description of all courses offered by the Department of Counseling can be found in the Graduate Studies Bulletin at <http://jcu.smartcatalogiq.com/2020-2021/Graduate-Studies-Bulletin/Course-Descriptions/CG-Counseling>

Academic Planning Guide

The Academic Planning Guide (APG) is designed to help students plan out their entire course of study in the program. This is an important task because not every course is offered every semester and many courses have prerequisites; the APG includes all this information. Students fill out the Academic Planning Guide during CG 500. Any time a student meets with their advisor to talk about course scheduling, they are expected to first update their APG so that their advisor has this information before the meeting. There are separate APGs for Clinical Mental Health Counseling, School Counseling, and the Substance Use Disorders Counseling Concentration. They can be found at <https://jcu.edu/academics/counseling/student-resources/advising-academic-resources>.

Clinical Mental Health Counseling

The Master of Arts in Clinical Mental Health Counseling consists of 60 semester hours of graduate studies and is designed to meet the academic requirements of the State of Ohio Counselor, Social Worker, and Marriage and Family Therapist Board for the licenses Professional Counselor (PC) and Professional Clinical Counselor (PCC). The program is designed to meet the needs of the part-time student while also accommodating full-time study.

Counselors licensed as PCC's function at an independent practice level, which allows them to diagnose and treat mental and emotional disorders without supervision. Additionally, with the supervision designation, they may supervise other counselors. Counselors licensed as PCCs may maintain a private practice.

If an applicant already has a master's degree in counseling or school counseling and is just seeking licensure as a clinical mental health counselor, it is possible to be admitted to a post-master's licensure program. Contact the Department Chair for more information.

Students must bear in mind that academic requirements are only part of the overall licensure requirements, which also include an application procedure, state examinations, and verified clinical work experience. These licensure requirements are met after the conferral of the M.A. degree in Clinical Mental Health Counseling.

Required Courses: Core Sequence

Orientation to Counseling (3 hrs.)	CG 500
Human Growth and Development (3 hrs.)	CG 505
Research Methods for Counseling & Mental Health Professionals (3 hrs.)	CG 509
Addiction Knowledge (3 hrs.)	CG 514
Tests & Measurements (3 hrs.)	CG 530
Career Development & Vocational Appraisal (3 hrs.)	CG 531
Group Dynamics, Processing, and Counseling (3 hrs.)	CG 535
Counseling Theory (3 hrs.)	CG 561
Counseling Techniques	CG 562
Diversity Issues in Counseling (3 hrs.)	CG 563

Required Courses: Clinical Sequence

Evaluation of Mental and Emotional Status (3 hrs.)	CG 571
Diagnosis of Mental and Emotional Disorders (3 hrs.)	CG 572
Methods of Intervention, Prevention, and Ethics (3 hrs.)	CG 573
Treatment of Mental and Emotional Disorders (3 hrs.)	CG 574

Field Experience Sequence

Practicum in Clinical Mental Health Counseling (3 hrs.)	CG 592
Internship in Clinical Mental Health Counseling I (3 hrs.)	CG 596A
Internship in Clinical Mental Health Counseling II (3hrs.)	CG 596B

Electives (9 hrs.)

Nine hours of electives can include courses related to the student's professional work. Courses are to be selected from among graduate offerings in appropriate departments. Concentrations are available in spiritual wellness & counseling, substance abuse disorders, and non-profit management. Contact your advisor if you would like more information about the concentrations.

Application for Practicum and Internship

All Clinical Mental Health Counseling students complete Practicum at the department's Practicum Lab at Moore Counseling and Mediation Services. Students must apply for Practicum (CG 592) by October 1 for the spring semester, by February 1 for the summer semester, and by March 1 for the fall semester. Ordinarily, CG 592 followed by CG 596A and CG 596B are the final courses in the student's program. Site placements for Internship are subject to University approval.

Liability Insurance

Students are responsible for securing their own professional liability insurance prior to participating in Practicum and Internship. Consider obtaining insurance through the American Counseling Association. Consult with your advisor if you have questions about the process of obtaining insurance.

Requirements for Graduation

The Master's of Arts degree in Counseling is conferred upon the satisfactory completion of the above courses, and successful completion of the comprehensive examination. The comprehensive assessment requirement is satisfied through successful completion of the Master's Comprehensive Examination.

School Counseling

The School Counseling Program is a 48 semester-hour graduate program designed to prepare candidates for licensure as counselors in an elementary, middle, or high school setting. The program meets Ohio, Council for the Accreditation of Educator Preparation (CAEP) and the Council on the Accreditation of Counseling and Related Educational Programs (CACREP) standards for school counseling programs.

If an applicant already has a master's degree and is just seeking licensure as a school counselor, it is possible to be admitted to a post-master's licensure program. See the *Graduate Bulletin*, a faculty advisor, or the Department Chair for more information.

Required Courses: Core Sequence

Orientation to Counseling (3 hrs.)	CG 500
Foundations of School Counseling (3 hrs.)	CG 501
Human Growth and Development (3 hrs.)	CG 505
Research Methods for School Counselors (3 hrs.)	CG 502
Addiction Knowledge (3 hrs.)	CG 514
Tests & Measurements (3 hrs.)	CG 530
Career Development & Vocational Appraisal (3 hrs.)	CG 531
Group Dynamics, Processing, and Counseling (3 hrs.)	CG 535
School Counseling Program Design & Consultation (3hrs.)	CG 538
Counseling Theory (3 hrs.)	CG 561
Counseling Techniques	CG 562
Diversity Issues in Counseling (3 hrs.)	CG 563

Field Experience Sequence:

Practicum in School Counseling (3 hrs.)	CG 591
Internship in School Counseling, I (3 hrs.)	CG 598A
Internship in School Counseling, II (3 hrs.)	CG 598B

Electives:

Electives include courses related to the student's professional work. Courses are to be selected from among graduate offerings in appropriate departments. Concentrations are available in spiritual wellness & counseling and substance use disorders. Coursework is also available in working with students with autistic spectrum disorders. Contact your advisor for more information.

Application for Practicum & Internship

The student must apply for Practicum (CG 591) and Internship (CG 598) in School Counseling by **October 1 for the spring semester** and by **March 1 for the fall semester**. Practicum (CG 591) and Internship (CG 598) are not available in the summer session. Ordinarily, CG 591 followed by CG 598 are the final courses in the student's program. Site placements are subject to university approval.

Liability Insurance

Students are responsible for securing their own professional liability insurance prior to participating in these courses. Consider obtaining insurance through the American School Counseling Association. Consult with your advisor if you have questions about the process of obtaining insurance.

Requirements for Graduation

Candidates are carefully reviewed in their work and evaluated during their entire internship experience. A successful final evaluation is a necessary prerequisite for endorsement of the intern for licensure. The candidate must also successfully pass all applicable sections of the *Ohio Assessment for Educators* (#040) for licensure as a school counselor. Submission of logged contact hours during Practicum and Internship is required for graduation.

The Master's of Education degree is conferred upon the satisfactory completion of the above

courses, and successful completion of the comprehensive examination. The comprehensive assessment requirement is satisfied through successful completion of the Master's Comprehensive Examination.

PROGRAM POLICIES & PROCEDURES

What follows are some of the major policies and procedures specific to the Counseling Program. The *Graduate Studies Bulletin*, available online at

<http://jcu.smartcatalogiq.com/en>

contains more details about all of the policies of the graduate school. Students are encouraged to review the *Graduate Bulletin* as well as this *Handbook* in order to be fully informed about all relevant policies. (Sometimes links change, so if the link above does not work use the search function on the JCU home page to locate the *Bulletin*.)

Student Conduct

Academic Honesty: Students should refer to the *Graduate Bulletin* for a detailed explanation of the policies related to academic honesty. In summary, students are expected to do their own work. Students who are caught committing an act of plagiarism or cheating are subject to penalties ranging from an "F" on an assignment, to failure in the course, to expulsion from the University.

Email Address & Canvas: Students are expected to regularly check their JCU email account and, if required by their professor, know how to access material placed on Canvas. If students need help with any technological issue, they can contact Information Services at <http://sites.jcu.edu/its/> or phone the Help Desk at 216-397-3005. (Sometimes links change, so if the link above does not work use the search function on the JCU home page to locate the desired link.)

Punctuality/Attendance/Class Participation: Students are expected to arrive for class on time, attend all classes, complete all assignments and participate in class discussions and activities. Advanced notice should be given to the class instructor of any planned absences. If it is necessary to be absent from class, it is the student's responsibility to obtain information that was covered, and to make sure all assignments are turned in to the instructor on time. Students are responsible for all information if a class is missed. Students may want to check their schedule for any employment or personal conflicts that would prohibit them from participating fully in the course. Students should not enroll in a class knowing in advance they will miss class sessions. If punctuality, attendance or class participation becomes problematic, a Concern Conference will be scheduled.

Use of Technological Devices: It is not appropriate to be texting, talking on the phone, using the internet or social media during class time. Students who engage in this behavior are not exhibiting appropriate professional behavior. If the behavior persists past an initial warning, a Concern Conference will be scheduled.

Advising

Each student is assigned a faculty advisor upon admission to the Counseling Program. In Clinical Mental Health Counseling, students work with their advisors until they enroll in Practicum, at which time they will be reassigned to a new advisor, the Clinical Mental Health Counseling Practicum and Internship Coordinator. At this time, the focus of advising shifts to helping students to be successful in their field placement experiences and preparing for job placement after graduation. All School Counseling students are assigned to the School Counseling Practicum and Internship Coordinator throughout the duration of their time in the program. It is the responsibility of the advisee to maintain contact with his/her faculty advisor. The faculty meet during the fall term to review the progress of students in the program. Following the meeting, students who in the view of the faculty are having difficulty are sent a letter informing them of the concern.

Comprehensive Exam

The final examination requirement for the Master's Degree in Clinical Mental Health or School Counseling is satisfied through successful completion of the Master's Comprehensive Examination. Students should take the exam before their last semester in the program. This ensures that if a student does not receive a passing grade, an additional semester before the anticipated graduation date is available for retaking the exam. The exam must be passed before a student can graduate from the program

Examination description. The Master's Comprehensive Examination, the Counselor Preparation Comprehensive Exam™ (CPCE™), assesses the student's overall knowledge of counseling. It consists of 160 multiple-choice questions. The examination incorporates the eight core content areas with 20 questions each, covering professional orientation, research and evaluation, group work (dynamics, processing, and counseling), appraisal of the individual, the helping relationship (including theory as well as methods and techniques of counseling), human growth and development, social and cultural foundations, and life span and career development. The exam has been created by the Research and Assessment Corporation for Counseling (RACC), in conjunction with the Council for Credentialing and Education® (CCE®)—both affiliate corporations of the National Board for Certified Counselors (NBCC). The CPCE™ exam is commonly used in counseling programs throughout the country and provides students with an opportunity to synthesize their knowledge while also preparing for the licensing exams which they will need to take upon graduation.

Eligibility requirements and registration. The examination may be taken upon the completion of academic course work in the eight core areas of counseling. CG 500, CG 505, CG 509/CG 502, CG 530, CG 531, CG 535, CG 561, CG 562, CG 563 should be completed prior to taking the examination. Students must register at least two weeks prior to their intended test date using this form: [Comprehensive Exam Registration Form](#)

Within one week after submitting this form students will be emailed a CCE® registration link. Students will have a 6-month window to take the exam. Students must then submit their CCE® registration via the link provided. Within 7 business days the students will receive an email from Pearson VUE regarding their approved examination. The student must then create an account with Pearson VUE. Students will be prompted to select a Pearson facility nearest them, and schedule their examination for an available time slot at the selected facility. Pearson VUE sites can be viewed by going to the following link: [CPCE™ – Pearson VUE Testing Centers](#)

and clicking on “Find a test center” on the right side. The three testing sites closest to John Carroll University are in Beachwood, Westlake, and Copley Township. The student will pay the \$150 exam fee to Pearson VUE via personal credit card. Upon completion of the exam, students’ scores will print with no indication of pass/fail status. Scores and descriptive statistics are delivered to John Carroll around the middle of each month and are then emailed to students.

Students need to take and pass the test by March 31 if they wish to graduate at the end of spring semester, by July 31 if they wish to graduate at the end of summer semester, and by November 30 if they wish to graduate at the end of fall semester.

If a student is unsuccessful in passing the examination on the first attempt, the examination may be repeated. However, before the student is eligible to repeat the examination, he or she must meet with his or her Faculty Advisor to organize a plan of study to prepare for the repeated examination. This plan must be in written form and must be filed with the Department Chair. Students who are required to retake the exam (up to three attempts) will simply log into their Pearson VUE account, pay for and schedule the exam (another CCE® registration is not required). If four or more attempts are required, students must obtain permission from the Department Chair who will notify CCE®.

Accommodations for students with disabilities. A letter from John Carroll University’s Services for Students with Disabilities (SSD) Office will have to be written on university letterhead with the student’s name and what services they are approved to receive. This letter is to be delivered to the Department of Counseling’s Administrative Assistant. She will notify CCE®. Further instructions will be given to the student for additional steps to take to schedule their exam with Pearson VUE.

Scoring of the examination. For students admitted Spring 2016 or later, the passing score is one that is at or within 3/4 standard deviation below the current mean for the national sample of students who took the exam as an exit exam. For students admitted Fall 2015 or earlier, the passing score is one that is at or within one standard deviation below the current mean for the national sample of students who took the exam as an exit exam.

Preparation for the examination. To prepare for the examination, students should review all notes, texts, and other readings from the appropriate academic course work. The Master’s Comprehensive Examination (CPCETM) may contain questions that have not been addressed specifically in the individual student’s academic course work. Therefore, to be well prepared for the examination, students are encouraged to keep up with the current body of knowledge in the field. This effort toward keeping current may be especially important if course work spans several years, as it does for many students. Students are encouraged to review current journals, and to keep current through reading, workshops, and small group discussion. Students are also encouraged to review the Ethical Code (ACA or ASCA) as well as position statements of the ACA and or the ASCA and other professional associations.

Some students find it helpful to review commercially prepared study guides. Any study guide used for the National Counseling Exam is appropriate for use with the CPCE exam. These materials can be located by going to the National Board of Certified Counselors website: <http://www.nbcc.org>, or just Googling the topic. A common resource students have used is the *Encyclopedia of Counseling* by Howard Rosenthal. This resource is available online at Amazon and other book sellers. If students desire further guidance about preparing for the exam, they should set up an appointment with their advisor. There is no penalty for guessing on the examination.

Recommending Students for Employment & Licensure

Students who successfully complete the course of study with a GPA of 3.0 or better, receive a positive site supervisor recommendation, a passing score on the comprehensive exam, (and for school counselors, a passing score on the State licensure exam) and have not been recommended for withdrawal or removal from the program due to issues with the personal disposition standards, will be recommended to state licensing bodies for licensure. Written letters of recommendation for employment or graduate school are written at the discretion of the advisor.

Degree Application/Graduation

It is the student's responsibility to file an application for the degree at the appropriate time. For spring graduation, the deadline is the fourth Monday of November. For summer graduation, the deadline is February 15. For degrees awarded in winter, the deadline is the second Monday of July. For more information about graduation, click on the following link:

<https://jcu.edu/academics/colleges-departments/college-arts-and-sciences/college-arts-and-sciences-office-graduate/current-students/graduation>

(Sometimes links change, so if the link above does not work use the search function on the JCU home page to locate the desired link.)

Student Academic & Professionalism Review

An important responsibility of the program faculty is the monitoring of student progress throughout the program. While grades in courses and overall grade point average give a sense of how the student is progressing, it is sometimes necessary for the faculty to formally express their concern about a student's progress. Faculty are required by the Council for the Accreditation of Counseling and Related Educational Programs (CACREP), The American Counseling Association (ACA), the American School Counselor Association (ASCA), and the licensing board of the State of Ohio (OCSWMFT) to monitor students' academic and professional development. It is also important to note that a student can be dismissed from the program for failing to uphold the required level of professionalism, and the professional dispositions necessary to be an effective and ethical clinical mental health or school counselor.

In order to appropriately monitor students, and to provide them with clear feedback, the department has created an ongoing process of evaluation and, if needed, remediation. This process serves two main purposes:

1. To provide students with information related to their progress that will enable them to remediate weaknesses and build upon their strengths in their academic, professional, and personal development.
2. To provide the program faculty with information about the progress of students which can facilitate decisions that will help students develop, and to ensure that the faculty are engaging in ethically mandated gatekeeping practices. The program faculty is ethically charged with ensuring that students entering a profession have satisfactory performance related to their counseling skills, and have behaviors and/or value orientations that are ethical, legal, and professional.

Student review is an ongoing and continuous process. Any program faculty member may raise questions about a particular student's performance and progress during regularly scheduled program faculty meetings. All students who are admitted into the Counseling

Program are subject to on-going evaluation by the faculty. This evaluation takes the following forms:

- Academic Evaluation: Each student’s progress is evaluated by his/her academic performance, or grades. According to University policy, students who fail to maintain a 3.00 GPA are subject to academic dismissal. **In addition, the program stipulates that any student who receives a grade of “C” in CG 562 or a grade of “C” in any two other classes is subject to dismissal.** The *Practicum & Internship Handbook* contains additional information about guidelines during practicum and internship, and the *Graduate Bulletin* contains additional information about academic requirements.
- Students will be assessed through use of the Counselor Competencies Scale – Revised (CCS-R) at five time points during each student’s program:
When the student is enrolled in
 - CG 562 – filled out by instructor
 - CG 535 – filled out by instructor
 - CG 591 or 592 – filled out by licensed site representative
 - CG 596A or 598A – filled out by licensed site representative
 - CG 596B or 598B – filled out by licensed site representative.
- Review after completion of CG 562: In addition to the use of grades as an evaluation tool, all students will be reviewed when the student completes CG 562. Students whose progress is deemed unsatisfactory by the faculty will be asked to meet with their advisors to discuss the resolution of the identified problem areas and develop a plan for success. Students will be evaluated on the following criteria: overall academic performance, written communication, oral communication, professional integrity, professional/personal development, and professional competency.
- Practicum Review: At the time students complete their Practicum course, they will again be evaluated by the faculty.

Remediation Process

Whenever a faculty member or supervisor has serious concern about student academic and personal progress, or feels a student has violated standards of professionalism and/or the ethical code, a remediation process will be initiated. See Appendix A for a full description of this process. It is important to note that the student is included in each step of the process. The intent of the process is to guide students in the development of the needed academic skills and professional dispositions. In addition to the formal process, it is important for students to understand that because they are in a profession that involves intensive personal contact and requires sound judgment, they need to remain open to feedback about how they are affecting others. Sometimes this feedback can be uncomfortable, but it is always given in the spirit of helpfulness.

Student Retention & Dismissal

Students should review the information and the policies in the *Graduate Studies Bulletin*, <http://jcu.smartcatalogiq.com/en> as well as the material in this *Handbook*. (Sometimes links change, so if the link above does not work use the search function on the JCU home page to locate the desired link.)

All graduate students are expected to achieve “A” or “B” grades consistently and maintain a 3.0 grade point average. In addition to this standard, the Counseling Program upholds the following policies:

- A grade of “C” or lower in CG 562, or a no-credit grade in CG 592 or CG596/CG598 may be considered a recommendation for dismissal from the program. In such cases dismissal may be activated without regard to the student’s overall grade point average.
- A grade of “C” or lower in any two (2) courses in the program may also be considered a recommendation for dismissal from the program. In such cases, dismissal may be activated without regard to the student’s overall grade point average.
- A student who receives any combination of two grades in the “C” range or lower at any course level receives a warning from the appropriate dean. If the program elects not to dismiss the student, he/she may continue in the program only according to the specific conditions set by the department and may be placed on academic probation by the dean in consultation with the department.
- Students on probation are usually limited to one graduate course in the semester immediately following placement on probationary status.
- A student who has been placed on probation may be suspended from the program if he or she performs below a 3.0 grade point average during the probationary semester and will not be permitted to reapply for reinstatement until at least one full semester has elapsed.
- Conduct inconsistent with the obligations of a professional counselor shall be considered a recommendation for dismissal from the program. This may include such examples as conviction of a felony, substance abuse, violation of the counselor-client relationship, plagiarism, or any other violations of professional ethical standards as determined by ACA’s Code of Ethics and Standards of Practice or Ohio state law.
- When a counseling student’s personal concerns, problems, or mental health compromises his/her professional abilities, it shall be considered a recommendation for dismissal from the program.

Right to Appeal an Academic or Dismissal Decision

A student may appeal an academic or dismissal decision. The process for doing so is clearly explained in the *Graduate Studies Bulletin* available online at the Graduate Studies website: <http://jcu.smartcatalogiq.com/en>.

If students need assistance with this process, they should make an appointment with their faculty advisor.

Policy Regarding Taking a Course Overload

Students desiring to take a course overload need to fill out an academic petition. The petition can be accessed through Banner: https://web4.jcu.edu/pjcu/twbkwbis.P_GenMenu?name=homepage . The student must be in excellent academic standing. The petition must be approved by the student’s advisor, Department Chair, and the Assoc. Dean of Graduate Studies. Course overloads can be requested only twice during a student’s course of study. Filling out the petition does not

guarantee that the request will be granted.

STUDENT OPPORTUNITIES & SERVICES

Professional Development Opportunities

Chi Sigma Iota is an international honor society of counseling professionals and professionals-in-training. This organization is dedicated to excellence in scholarship, research, and clinical practice. Students are eligible for membership if they are enrolled in counseling programs leading to graduate degrees, have maintained at least a 3.5 grade point on a 4.0 scale, and have completed at least 9 semester hours of counseling courses. Those seeking membership who have already completed a Master of Arts degree in counseling must have obtained at least a 3.5 G.P.A. in their graduate program.

Beta Chi is the local chapter of Chi Sigma Iota housed at John Carroll University. Dr. Andrew Intagliata and Dr. Staci Hayes serve as Chapter Advisors.

Membership in Chi Sigma Iota provides the following benefits:

- *Networking.* Members may find out about the latest developments in the field of counseling, including educational, internship, and work opportunities. Members may meet students and professionals specializing in similar areas of interest.
- *Education.* With a direct link to John Carroll University's Counseling Program, members have ready access to information on course work and continuing education.
- *Development.* The Beta Chi chapter offers members the opportunity to plan special events, host speakers, and compete for awards that foster scholarship and professional development.

Students may obtain a membership application form for the Beta Chi Chapter of Chi Sigma Iota from the Counseling Program office at John Carroll University. Checks and applications may be mailed to: Graduate Assistant, Department of Counseling, John Carroll University, 1 John Carroll Boulevard, University Heights, OH 44118.

American Counseling Association (ACA) is a national professional counseling organization that provides leadership, professional identity, legislative direction, continuing education, professional liability insurance, legal and ethical guidance, opportunities for professional development, and the monthly newspaper *Counseling Today* for its members. The American Counseling Association's current identity statement defines the ACA as a partnership of associations representing professional counselors who enhance human development. The ACA is organized into divisions and chapters that meet the needs of counselors in a broad range of specialties, in various geographic areas. The ACA offers reduced annual dues for students enrolled at least half time in a college or university counseling program. Students may obtain information regarding membership by contacting the ACA at 6101 Stevenson Avenue, Suite 600, Alexandria, Virginia, 22304-3300. The ACA may be reached by telephone at (800) 347-6647, by fax at (800) 473-2329, or at their official web site, www.counseling.org

American School Counselor Association (ASCA) is a worldwide nonprofit organization

based in Alexandria, Va. Founded in 1952, ASCA supports school counselors' efforts to help students focus on academic, personal/social and career development so they not only achieve success in school but are prepared to lead fulfilling lives as responsible members of society. The association provides professional development, publications and other resources, research and advocacy to more than 13,000 professional school counselors around the globe. The ASCA offers reduced annual dues for students enrolled at least half time in a college or university counseling program. Membership information can be obtained www.schoolcounselor.org

Ohio Counseling Association (OCA) is the Ohio branch of the ACA. This professional organization provides news of continuing education opportunities, analysis of legislative and licensure issues, and other information pertinent to the practice of counseling in the state of Ohio. The OCA co-sponsors the annual All Ohio Counselors Conference in Columbus and faculty and students from John Carroll University's Counseling Program frequently present workshops at this event. The OCA publishes *Guidelines*, a quarterly newsletter for its members. The OCA offers reduced annual dues for students. The OCA may be reached by telephone at (614) 833-6068. You may also contact OCA at their official web site, www.ohiocounseling.org

Ohio School Counselor Association (OSCA) is an Ohio State organization based out of New Albany Ohio. Its purpose is to promote school counseling. It is committed to work with parents, teachers, administrators, and other interested personnel in that endeavor. In addition, OSCA strives to lobby for legislation, which promotes school counseling, heightens public visibility of the counselor's role, and builds a stronger professional organization by increasing membership and delivering services. The OSCA offers reduced annual dues for students. Membership information can be obtained www.ohioschoolcounselor.org

North Central Ohio Counseling Association (NCOCA) is the local chapter of OCA, founded at John Carroll University. This professional organization meets the specialized needs of counselors and students in both Cleveland and the immediately surrounding areas. Information regarding membership in NCOCA may be obtained at <http://ncocaohio.org>

Professional Workshops, Conferences, and Training Experiences

Students are regularly notified of conferences, workshops, continuing education opportunities, and other counseling-related activities available at local, state, and national levels. Such information is provided in direct mailings to students put out by the Beta Chi chapter of Chi Sigma Iota, and on the Counseling Program bulletin board, located adjacent to the Counseling office. The Counseling Program and John Carroll University sponsor an ongoing series of continuing education workshops for students and counseling professionals, which are approved for CEU's by the Ohio Counselor and Social Worker Board. Students within the program receive a 50% discount on workshop registration. Other institutions in the area that regularly offer counseling workshops, conferences, and training experiences appropriate for graduate students pursuing a counseling Master's degree include: the Cleveland Psychoanalytic Center, Gestalt Institute of Cleveland, the Mandel School of Applied Social Sciences, the Department of Psychiatry at the Case Western

Reserve School of Medicine, Akron General Medical Center, Child Guidance Centers of Cleveland, the University of Akron, Kent State University, and many others. All students within the program are encouraged to take advantage of these professional growth experiences.

Students are encouraged to make presentations of their own by submitting proposals to the annual Celebration of Scholarship sponsored by the Graduate School, and to various professional organizations, in particular to the All Ohio Counselors' Conference sponsored by OCA and OSCA.

Research and Study Opportunities

Program faculty are actively involved in research and publications in the field and students have many opportunities to join faculty members in these endeavors or to embark on their own projects. The University encourages faculty and student research and provides support, which includes, but is not limited to, data analysis and computer assistance.

The Grasselli Library at John Carroll University houses comprehensive resources appropriate for scholarly inquiry, study, and research by both faculty and students. The library catalogs hundreds of books and journals from counseling-related disciplines, as well as an extensive collection of ACA publications. The library incorporates a computerized catalog system and also provides computers that are conveniently located within the building, so that students and faculty may access the Internet and a wide range of equally rich information sources.

Student Counseling Services

Faculty recognizes that a high degree of self-awareness is a key attribute of the effective and competent counselor. Students within the Counseling Program are encouraged to seek personal counseling or psychotherapy so that they may increase their self-knowledge, as well as enrich their understanding of the counselor-client relationship and the counseling process itself. The program itself is not intended to supplant personal therapy. Students may seek personal counseling at the University Counseling Center. Counseling services for students within the program are always provided by licensed mental health professionals other than program faculty and students, in order to respect students' privacy, maintain confidentiality, and to avoid potential dual relationships.

Career Planning & Placement

Students who have completed nine credit hours within the Counseling Program are eligible to receive comprehensive career counseling services, as well as job search assistance, at the Senior and Alumni Career Services Office, located at 2563 South Belvoir Blvd., across from the main John Carroll University campus. Services offered include individual career counseling, assistance in clarifying goals, self-assessment and occupational assessment inventories, resume development, interview preparation, and access to many sources which detail job opportunities for program graduates. In addition, the Career Services Office offers career workshops, career development lectures, and career testing for individual courses within the program. Career fairs are also offered providing access to organizations and prospective employers. Students are encouraged to telephone 216-397-4237 to register for these services or to schedule an appointment with a career advisor.

Licensure Exam

Students in their last semester in the program are eligible to take the National Counselor Exam (NCE). Information about how to sign-up for the exam is found at the website of the Ohio Counselor, Social Worker and Marriage and Family Therapy Board: <http://cswmft.ohio.gov> The same guidelines that apply to studying for the comprehensive exam apply to studying for the NCE exam. Please see the section of the *Handbook* that describes preparing for the comprehensive exam. It is also important that you study the printout of your scores on the comprehensive exam. If you scored lower than the national mean in any area, you will need to focus on that area with extra studying.

APPENDIX A - CONCERN CONFERENCE REMEDIATION

At any point in the student's progress through the program a faculty member or supervisor may request a Concern Conference for students who are experiencing academic difficulties or problematic behaviors, attitudes or dispositions. The purpose of the meeting is to identify the problematic areas or behaviors and to generate actions or activities that the student will perform by specific dates in order to remediate the point(s) of concern. The following individuals will attend the Conference: the faculty member requesting the conference, the Department Chair, and the student. If the issue relates to practicum or internship (the course or field experience), then the meeting will also be attended by the Practicum and Internship Coordinator. Students may also invite their advisor to the Concern Conference.

Step 1. A Concern Conference should result in the completion of the Concern Conference Policy Form (see below). A copy of the completed form will be given to the student, and a copy will be placed in the student's departmental folder. This form will include the area(s) of concern and a plan for the remediation of these concerns.

Step 2. The Department Chair will ascertain whether the specified objectives have been met within the allotted time period. If they have been met, the Chair will place a written note stating this in the student's departmental folder. If they have not been met, the process will proceed to step 3.

Step 3. An additional meeting will be attended by the student, the faculty member/supervisor who initially raised the concern, and the Chair of the Department of Counseling. The student must bring to the meeting a written explanation of why the agreed upon goals have not been met and an action plan to resolve the concerns. Following the discussion, a decision will be made on the part of the faculty whether to accept the student's plan as is, to accept it with written modifications, or to find it unacceptable. If the decision is to accept, a clear timeline will be established. Monitoring the timeline is the responsibility of the Department Chair. If the student's plan is rejected, the student will not be allowed to enroll for any additional courses. The student is invited to re-apply to the Program after one academic year has passed. At that time, the student must show that the prior concerns have been resolved.

Step 4. Following the timeline established in Step 3, the Department Chair and the faculty member/supervisor will assess whether the goals have been met. If they have not been met, the student will be dismissed from the program.

Concern Conference Policy Form

Date of Conference

Student

Initiator of Conference

Student Telephone/E-Mail

Other Faculty Present

Student Address

I. Areas of Concern: Please circle or highlight appropriate areas and provide explanation/description of area of concern.

<p>A. Language & Thinking Skills</p> <ol style="list-style-type: none"> 1. Oral Expression 2. Written Expression 3. Reading Skills 4. Critical Thinking/Analysis 5. Other 	<p>D. Professional Relationships</p> <ol style="list-style-type: none"> 1. Effectiveness in Interpersonal Relationships 2. Willingness to Engage Supervisory Process 3. Managing Conflict Effectively 4. Accepting Feedback Non-Defensively 5. Other
<p>B. Professional Responsibilities/Ethics</p> <ol style="list-style-type: none"> 1. Meeting Obligations 2. Maintaining Client Confidentiality 3. Maintaining Client Records 4. Establishing Professional Boundaries 5. Other 	<p>E. Professional Competency</p> <ol style="list-style-type: none"> 1. Knowledge 2. Skills 3. Clinical Experience 4. Other
<p>C. Personal Growth & Development</p> <ol style="list-style-type: none"> 1. Openness to Self-Examination 2. Commitment to Self-Growth 3. Willingness to Engage Professional Assistance When Problem Emerges 4. Other 	<p>F. Graduate/Professional Behavior</p> <ol style="list-style-type: none"> 1. Punctuality 2. Appropriate Appearance 3. Notifies Faculty/Supervisor of Absences in a Timely Manner 4. Other

Explanation/Description of Concern:

II. Planning and Progress Chart:

Objectives Described: Including date by which each objective is to be met.

Student Signature:

Date:

Department Chair Signature:

Date:

Faculty Member/Supervisor Signature:

Date:

**The Department of Counseling reserves the right to alter this *Handbook*.
Students will receive notification of any changes.**